



DR. RUPINDER KAUR

**Assistant Professor, PG Department of Commerce
Ph.D., M.Phil., M.Com., MBA Executive,
UGC NET with JRF**

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Objective: To work with an educational organization so as to achieve success for the organization and myself with my dedication and capabilities.

Area of Interest: Organizational Behaviour, Human Resource Management and Industrial Relations

Academic Qualification

Qualification	Year	College/University	Marks	%age
Ph. D.	2014	University Business School (UBS), Panjab University, Chandigarh	N.A.	
M. Phil.	2009	Kurukshetra University	354/500 (Grade A with Distinction in Dissertation)	71 %
UGC-NET	2008	-	UGC NET with J.R.F.	
M.B.A. (Executive)	2017	University School of Open Learning, Panjab University, Chandigarh	1395/2000	70%
M.Com.	2008	G.G.D.S.D. College, Sector-32, Chandigarh/ Panjab University, Chandigarh	1827/2400 (Distinction, 3 rd Position in College and 8 th Position in Panjab University)	76.2%
B.Com. Honours	2006	Government College for Girls, Sector-42, Chandigarh/Panjab University, Chandigarh	1333/1800	74.2%

Teaching Experience

- Worked as Junior Research Fellow (JRF) at University Business School, Panjab University, Chandigarh in the year 2009-2011.
- Worked as Assistant Professor in Commerce at Guru Gobind Singh Khalsa College for Women, Jhar Sahib, Tehsil - Samrala, District - Ludhiana on regular basis from 14th August 2012 to 29th April 2023.
- Presently, Serving as Assistant Professor in Commerce at Mehr Chand Mahajan DAV College for Women, Sector-36 A, Chandigarh from 29th April 2023 till date.

Research Publications

- Published Research Paper titled 'A study of Organizational Justice of employees in select public and private sector banks in Chandigarh' in Prabandhan: Indian Journal of Management, Volume 4, Number 10, October 2011, ISSN 0975-2854
- Published Research Paper titled 'An empirical study of Organizational Fairness among employees in selected companies in Chandigarh region' in International Journal of Scientific Research, Vol. 1(5), Oct 2012, ISSN 2277-8179
- Published Research Paper titled 'An empirical study of Perceived Organizational Support among employees in select banks in Chandigarh Region' in The Business Explorer, Vol. 1, Issue 1, 2012, ISBN 978-81-922707-9-1
- Published Research Paper titled 'Impact of TQM Practices on Employees' job involvement, satisfaction and career satisfaction in BPO sector' in International Journal of Social and Allied Research, Vol. 1(1), Oct 2012, ISSN 2319-3611
- Published Research Paper titled 'Study of Total Quality Management practices and employees' job performance in BPO sector in Chandigarh' in Emerging paradigms in business ethics, Mata Gujri College Publication, 2012, ISBN 978-81-921391-9-7
- Published Research Paper titled 'An empirical study of Transformational Leadership in Indian banking sector' in International Journal of Scientific Research, 2014, ISSN 2277-8179
- Published Research Paper titled 'A study of Human resource practices of employees in manufacturing industry at Punjab' in Abhinav-International monthly refereed journal of research in Management and Technology, 2014, ISSN 2320-0073

- Published Research Paper titled ‘Corporate Social Responsibility Practices’ in an edited book ‘Choice Based Credit System: Benefits and Challenges’, ISBN 978-93-86713-87-2
- Published Research Paper titled ‘Impact of Mergers and Acquisitions on the performance of Indian Banks’ in an edited book ‘Changing Scenario of Indian Banking Sector’, Sapatrishi Publications, 2019, ISBN 978-8258-9771539
- Published Research Paper titled ‘Study of Organizational Behaviour in selected public and private sector banks in Chandigarh’ in an edited book ‘Redefining Morals and Ethics-Towards Transformative Global Citizenship Education for the 21st Century’, National Press Associates Publishers, 2019, ISBN 978-93-85835-98-8
- Published Research Paper titled ‘Digitalisation in Indian Banking Sector’ in an edited book ‘Digital India: Empowerment and Transformation towards Inclusive Growth’, Gurusar Book Depot Publications, ISBN 978-93-82181-30-9

Conference/ Seminar Attended:

- Attended International Conference on ‘Management and Valuation of Intangibles’ organised by University Business School, Panjab University, Chandigarh on 22nd and 23rd December 2009.
- Presented Research Paper titled ‘A study of Organizational Justice among employees in select public sector insurance companies in and around Chandigarh’ in International Conference held on 10 & 11 December, 2010 at University Business School, P.U. Regional Centre, Ludhiana.
- Presented Research Paper titled ‘Study of Work life balance in selected BPO’s in and around Chandigarh’ in 5th International Conference held on March 18-19, 2011 at Gyan Jyoti Institute of Management and Technology, Mohali.
- Presented Research Paper titled ‘Impact of TQM on customer services with reference to selected banks in Chandigarh’ in International Conference held on 10 & 11 December, 2010 at University Business School, P.U. Regional Centre, Ludhiana.
- Presented Research Paper titled ‘Managing Ethical Issues in HRM’ in PCMA-International Business Conference held on 21-22 Dec. 2012 at Sri Guru Granth Sahib World University, Fatehgarh Sahib, Punjab.

- Presented Research Paper titled 'Role of Value Education in Modern Society' in 7th International Conference held on 2nd February 2013 at Gyan Jyoti Institute of Management and Technology, Mohali.
- Presented Research Paper titled 'Leadership Behaviour in public and private sector banks in Chandigarh region' in 8th International Conference on Cross-Cultural Practices and Issues in International Business Management held on 18 January 2014 at Gyan Jyoti Institute of Management and Technology, Mohali.
- Presented Research Paper in the Seminar 'Dynamics of Supply Chain Management with special reference to Rural Marketing' held on 29 January 2013 sponsored by College Development Council, Panjab University, Chandigarh at Malwa College, Bondli-Samrala, Ludhiana.
- Presented Research Paper titled 'Study of Emotional Intelligence of employees in selected banks in Chandigarh Region' in the UGC-SAP sponsored National Seminar on Emotional Intelligence at U.B.S., Panjab University on 21 March 2014.
- Presented Research Paper titled 'Transformational Leadership: The Transformation of Managers' in the Interfaith National Conference on Leadership at Khalsa College, Patiala held on 10 September 2016.
- Presented Research Paper titled 'Jaap Sahib: The Bani of Grace and Greatness' in National Seminar on Guru Gobind Singh ji at GGS Khalsa College for Women, Jhar Sahib on 23rd December 2016.
- Presented Research Paper titled 'A study of Human Resource Practices' in 6th International Conference on Recent Trends in Engineering, Science and Management at NITTTR, Chandigarh organised by Sri Guru Teg Bahadur Khalsa College, Sri Anandpur Sahib on 8th January 2017.
- Presented Research Paper titled 'Representation of Gender Roles in Media' in National Seminar on Portrayal of Women in Media: An Inter-disciplinary Approach at GGS Khalsa College for Women, Jhar Sahib on 25th March, 2017.
- Presented Research Paper titled 'Ethical Leadership' in National Conference on Exploring the past to understand the Present and guide the future at Guru Nanak College, Budhlada, Dist. Mansa on 10th April 2017.
- Presented Research Paper titled 'Total Quality Management: An HRM Approach' in One Day National Seminar on Business Strategies for Excellence in Emerging Economies at Guru Nanak College. Budhlada, Mansa on 10th April 2017.

- Presented Research Paper titled ‘Impact of Mergers and Acquisitions on the performance of Indian Banks in National Seminar on Changing Scenario of Indian Banking Sector at GGS Khalsa College for Women, Jhar Sahib on 10 February 2018.
- Presented Research Paper titled ‘Corporate Social Responsibility Practices’ in National seminar at A.S. College, Khanna on 17th March 2018.
- Attended NAAC sponsored National Seminar on Revised Accreditation Framework (RAF): Prospects and Challenges for Rural and Semi Urban Colleges at Mata Gujri College, Fatehgarh Sahib on 13th September, 2019.
- Presented Research Paper titled ‘Study of CSR practices in banks in Chandigarh’ in One day International Seminar on Redefining Morals and Ethics – Towards Transformative Global Citizenship Education for the 21st century at Khalsa College for Women, Ludhiana on 6th February 2019.
- Presented Research Paper titled ‘Emerging issues related to Intellectual Property rights’ in One Day National Seminar on MOOC’s and Intellectual Property Rights at Guru Nanak National College, Doraha on 4th March 2023.
- Attended Two-day workshop on ‘Classical, Sufi and Folk Singing Styles of Punjab’ sponsored by College Development Council, Panjab University at GGS Khalsa College for Women, Jhar Sahib on 7th and 8th March 2023.
- Presented Research Paper titled ‘Crowdfunding in India – An online Financial Platform’ in National Conference on Challenges and Issues in Emerging Business Environment – Social and Technological Innovations at Sri Guru Teg Bahadur Khalsa College, Sri Anandpur Sahib, Dist. Roopnagar on 31st March 2023.
- Attended HR Conference ‘Developing Next Generation Leaders’ organized by PML SD Business School, Chandigarh on 24th November 2023.
- Presented Research Paper titled ‘Digitalization in Indian Banking Sector’ in One day National Seminar on ‘Digital India: Empowerment and Transformation towards inclusive growth at Dev Samaj College for Women, Chandigarh on 15th March 2024.
- Presented Research Paper titled ‘Transformational Leadership: The Path to Self-Actualisation’ in the Two-day Multidisciplinary International Conference on ‘The Soul in Symphony: Journey of Happiness through Self Actualization and Self Realisation’ at Mehr Chand Mahajan DAV College for Women, Chandigarh on 19-20th March 2024.

- Presented Research Paper titled 'An Empirical study of Level of Trust among employees in select banks in Chandigarh Region' in one day International Conference organized by University Business School, Panjab University, Chandigarh at on 21st March 2024.
- Attended National Workshop on 'Teaching of Management: Emerging Trends and Challenges' organised by CASSM, CU-IDC, Chandigarh on 23rd December 2024.

Book Publications

- Published an edited book titled 'Changing Scenario of Indian Banking Sector', Sapatrishi Publications, 2019, ISBN 978-8258-9771539.
- Published book titled 'Financial Market Operations', Kalyani Publishers, ISBN 978-9364-407823.

Training Programmes Attended

- Participated in the UGC Sponsored 117th Orientation Programme from 15th December 2017 to 11th January 2018 at UGC-HRDC, Panjab University and obtained Grade A.
- Participated in the UGC Sponsored Refresher Course in Economics, Commerce and Business Management from 7th December 2018 to 21st December 2018 at University Business School, Panjab University Chandigarh under the auspices of UGC-HRDC, Panjab University and obtained Grade A.
- Participated in Five Day Online Faculty Development Programme on 'New Pedagogies: Creative Learning and Creative Teaching - A Futuristic Approach' organised by Dashmesh Khalsa College, Zirakpur from 20th June 2020 to 24th June 2020
- Participated in Three Day Online Faculty Development Programme on 'Income Tax' organised by UG Department of Commerce, Besant Theosophical College, Mandanapalle on 27th-29th June, 2020
- Participated in Online Faculty Development Programme on 'Reforms in Examination system in perspective of National Education Policy 2020' by Techno College of Engineering, Agartala, Maheshkhola, Tripura (West) from 25th April to 29th April 2022.
- Participated in National Assessment and Accreditation Council (NAAC) sponsored Two Day State Level Online Workshop on the 'Use of ICT enabled tools for teaching,

learning and evaluation in Higher education Institutions' organised by Durgapur Government College, Durgapur, West Bengal on 7th and 8th May 2022.

- Attended One week Faculty Development Programme on 'Research Methodology and Data Analysis for Faculty Members' at ICSSR-NWRC, Panjab University, Chandigarh from 20th January 2024 to 25th January 2024.

I hereby declare all the above mentioned information is true to best of my knowledge.

(RUPINDER KAUR)